



Safety and Wellbeing Code for Learners

Safer learning, Prevent and Safeguarding is something that the Brighter Futures is committed to, and it applies to all staff and Students. Brighter Futures and its partners will ensure that the Safety of Students is taken into consideration when recruiting staff. We will also encourage the raising of awareness of Safer Learning by equipping Students with the skills needed to keep them safe and provide an environment in which Students can learn and develop.

Our students' welfare is of the utmost priority, and we recognise the importance of providing a safe and welcoming learning environment, that will help everyone feel safe and respected. We encourage all Students to talk openly and to feel confident that they will be listened to. We also recognise that both physical and mental health are important to your overall welfare. Mental Health first aiders are available, contact details are provided at the beginning of this handbook under key contacts.

All staff at Brighter Futures are trained on how to recognise the signs and symptoms of abuse, bullying and harassment, how to respond to any Students that disclose abuse, bullying or harassment. As part of our induction and enrichment programme we ensure all Students understand safeguarding and welfare, including where to go to for support. Safeguarding issues can stem from for a variety of reasons, including peer-on-peer abuse (Student to Student), sexual harassment/violence and online sexual abuse. Staff will challenge any form of sexual misconduct (verbal i.e., inappropriate language and non-verbal i.e., touching).

Brighter Futures will also make sure that:

- It will establish and maintain an environment where Students feel secure, are encouraged to talk, and are always listened to.
- We will ensure students are aware of the companies Mental Health first aiders and can access these when they need to.
- We will ensure all students attend mental health awareness lessons as part of the Enrichment Curriculum.
- Ensure Students know who the responsible person in the organisation is so they can approach if they are worried.
- Develop effective links with relevant agencies and co-operate as required with their enquiries.
- Keep written records of concerns raised by Students, even where there is no need to refer the matter immediately.
- Ensure all records are kept securely; separate from the main Student file, and in a locked location.
- Closely follow and adhere to internal procedures where an allegation is made against a fellow Student, member of staff or volunteer.
- Ensure Students are aware of their rights and freedom from abuse.
- Provide a Safeguarding & Prevent Officers and Mental Health First aiders who are trained and able to assist with any raised issues.
- Develop a curriculum that will help learners stay safe and recognise what they need to do if they do not feel safe and identify who they may talk to for support.
- We will respond to the mental wellbeing and ensure our students are effectively supported.
- We will deliver an enrichment curriculum that will enhance Student resilience.
- We will provide Students with the knowledge to understand inappropriate behaviour towards and ensure they know how and who to report their concerns to.

Who are our Safeguarding & Prevent Officers?

Please contact our Safeguarding Officers if you have any concerns within safeguarding, which may include:

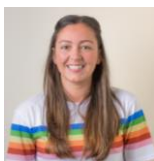
- Bullying (including online)
- Sexual Harassment or Violence.
- Online abuse.
- Neglect.
- Grooming.
- Exploitation.
- Radicalisation.

This list is not exhaustive, if you have any additional concerns do not hesitate to contact a member of the team.



Designated Lead Safeguarding Officer

The Sysco Safeguarding & Prevent Officer for Study Programme is **Nadine McEnuff** who can be contacted on 07841 929 960 between the hours of 9am to 5pm Monday to Friday. Outside of these numbers please see the numbers below.



Adult Education Budget/ Apprenticeships

The Sysco Safeguarding & Prevent Officer for Adult Education Budget and Apprenticeships is **Sally Morgan** who can be contacted on 07778362404 between the hours of Monday, Tuesday, Thursday 9am to 4pm, and 9am to 3pm Friday. Outside of these numbers please see the numbers below.



Adult Education Budget/ Apprenticeships

The Sysco Safeguarding & Prevent Officer for Adult Education Budget and Apprenticeships is **Liam O'Brien** who can be contacted on 0151 556 7866 between the hours of 9am to 4pm Monday to Thursday, 9am to 3pm Friday. Outside of these numbers please see the numbers below.



Study Programme/Apprenticeships

The Sysco Safeguarding & Prevent Officer for Apprenticeships and Study Programme is **Kelly Austin** who can be contacted on 07732 498 733 between the hours of 9am to 4pm Monday to Thursday, 9am to 3pm Friday. Outside of these numbers please see the numbers below.

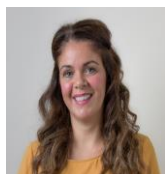
If you need help or advice, you can contact Careline (Liverpool City Social Care Call Centre) Staff are available 24 hours a day of the year, providing a central contact point for enquires or advice:

0151 233 3700 for Careline Children's Services aged 14-18)

0151 233 3800 for Careline Adult Services (aged 18 years and over)

If you believe that someone is vulnerable to being exploited or radicalised, you can raise concerns to the Liverpool City Council PREVENT Safeguarding Team. prevent@liverpool.gov.uk

Meet the Brighter Futures Mental Health Team:



Lisa Hill
07841 929 957



Steve O'Rourke
07834 001 170



Kelly Austin
07732 498 733

Many of us experience poor mental health during our lives and The Sysco Group Mental Health team are there to provide support. We act as a first point of contact for students experiencing mental health issues by providing advice and guidance. We are there if you need someone to talk to through non-judgmental listening and advice. This can range from having an initial conversation through to supporting a student in accessing appropriate help.

If you need any support, please do not hesitate to contact us.